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To: **Examiner Todd D. Ingberg**
Group Art Unit: 2124
Confirmation No. 3529

From: John S. Sensny, Esq.

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Fax: 703-872-9306

Pages: 10 pages including cover sheet

Phone:

Date: 7/16/2004

Re:

John T. McDonald, et al.

CC:

U.S. Serial No. 09/814,043

A FLEXIBLE INFRASTRUCTURE FOR
MANAGING A PROCESS (As Amended)
Docket No. END920000076US1 (13997)

AMENDMENT UNDER 37 C.F.R. §1.312● **Comments:**

Transmitted herewith are:

1. Amendment Transmittal Letter (in duplicate);
2. Amendment Under 37 C.F.R. §1.312; and
3. Certificate of Transmission by Facsimile dated July 16, 2004 (in duplicate).

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CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8) Applicant(s): John T. McDonald, et al.		Docket No. END920000076US1 (13997)	
Application No. 09/814,043	Filing Date March 20, 2001	Examiner Todd D. Ingberg	Group Art Unit 2124
Invention: FLEXIBLE INFRASTRUCTURE FOR MANAGING A PROCESS			
<p>I hereby certify that this <u>AMENDMENT UNDER 37 C.F.R. §1.312</u> <i>(Identify type of correspondence)</i></p> <p>is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>(703) 872-9306</u>)</p> <p>on <u>July 16, 2004</u> <i>(Date)</i></p> <div style="text-align: right; margin-top: 100px;"> <u>John S. Sensny</u> <i>(Typed or Printed Name of Person Signing Certificate)</i> <u><i>John S. Sensny</i></u> <i>(Signature)</i> </div>			
Note: Each paper must have its own certificate of mailing.			

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P18/REV02

AMENDMENT TRANSMITTAL LETTER (Large Entity)					Docket No. END920000076US1 (13997)	
Applicant(s): John T. McDonald, et al.						
Application No. 09/814,043	Filing Date March 20, 2001	Examiner Todd D. Ingberg	Customer No. 23389	Group Art Unit 2124	Confirmation No. 3529	
Invention: FLEXIBLE INFRASTRUCTURE FOR MANAGING A PROCESS (AS AMENDED)						
Confirmation No.: 3529					RECEIVED CENTRAL FAX CENTER JUL 16 2004 OFFICIAL	
COMMISSIONER FOR PATENTS:						
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.						
CLAIMS AS AMENDED						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
TOTAL CLAIMS	18 -	20 =	0 x	\$18.00	\$0.00	
INDEP. CLAIMS	3 -	3 =	0 x	\$86.00	\$0.00	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00	
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00	
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0457/IBM <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.						
_____ John S. Sensny Signature			Dated: July 16, 2004			
John S. Sensny Registration No. 28,757 Correspondence Address Customer No. 23389			I certify that this document and fee is being deposited on _____ with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. _____ Signature of Person Mailing Correspondence _____ Typed or Printed Name of Person Mailing Correspondence			
cc: JSS:jj <div style="text-align: center; font-size: 1.5em; opacity: 0.5;">Best Available Copy</div>						

P11LARGE/REV07